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## Curriculum Vitae

### Philippe BIAVA

Born in Brussels, October 5<sup>th</sup> 1963.

#### STUDIES:

1987            Diploma of Civil Engineer in Electronics with distinction at the “Université Libre de Bruxelles”.

#### LANGUAGES:

Language	Knowledge	Speaking	Writing
French	Mother tongue	Mother tongue	Mother tongue
Dutch	Advanced	Advanced	Advanced Beginner
English	Excellent	Excellent	Excellent
German	Notions	Notions	Notions
Italian	Excellent	Excellent	Excellent

#### EXPERIENCE:

SAP consultant, specialised in Project Management, in the Sales and Distribution (SD) module (inclusive of the logistics distribution side modules - logistics execution and transportation), in the Material Management (MM) module (Inventory Management and Purchasing sub-modules), and with debugging knowledge of the ABAP language.

January 2009 – Now: Project Manager and Support Consultant in an oil company.

Project Manager for two projects:

- Set-up of a new business with Qatar. This project consisted in the building of a new flow for the distribution of Polyethylene from Qatar to Europe.  
The responsibility went from the planning to the post-implementation, including the blueprint, based on the business requirements, the flow analysis, the configuration, the unit and user acceptance testing, and the implementation (go-live).  
The flow was totally new for the company, and the project included contacts with all the business representatives, in order to integrate the requirements at all levels, marketing, sales, accountings and finance.
- Replacement of a Lotus Notes application, to be programmed directly in SAP. This application registers the contracts with the maritime carriers, and performs a full calculation of the transport costs from one specific plant to a final customer.  
The development is done in the new SAP ECC6 version.

Support consultant for the business. This role is a third line support for specific domains, where system evolutions are required.

This role involved also a participation in the migration from the SAP version 4.6C to the ECC6 version.

December 2006 – December 2008: The former contract with Guidant has been taken over by **Abbott Vascular**, more oriented in the domain of the manufacturing of Vascular Interventions medical devices.

The assignment here is to manage and assist specific projects, targeting to the set-up of new country or department organisations (Italy, International Head Quarter, Clinical department, ...) in the SAP system.

This includes, amongst others, the planning of the project, the preparation of the compliance documents, the management of a team of consultants and business people, the supervision of the organisation of the testing and the training, the follow-up of the project issues and the presentations of the progresses to the company Managers.

The teams to be managed on these projects vary from 4 to 8 people.

All projects went live on time without major issues.

May 2006 – November 2006: Consultant by **Guidant Corporation**. Guidant is a worldwide developer, manufacturer and marketer of medical devices whose products are used in a broad range of interventional medical specialties.

Guidant has been recently bought by the companies **Boston Scientific** and **Abbott Corporation**, and is in the process of separating between those two companies.

The main tasks are to provide expertise for some specific projects in the area of the company separation, and to ensure a daily support for the users in Europe and Asia, in all the SAP modules.

March 2006 – May 2006: Consultant by **Chemtura Corporation**. Chemtura is one of the largest publicly traded specialty chemicals companies in the United States and one of the largest producers and marketers of plastic additives in the world.

The main role was to support the European and Asian users in their daily tasks in SAP. Chemtura being a company born from the unification of **Crompton** and **Great Lakes**, it possesses two systems working in parallel, with their own rules and processes.

As well as ensuring the daily support, some new processes had to be developed, with the goal to run them in the same way on both systems, to prevent from future modifications in case of systems integration.

November 2004 – January 2006: Consultant by **Antalis** for the Belgian Roll-Out. Antalis is a paper transformer, that produces amongst others print papers, envelopes,....This is an SAP R/3 4.6 implementation, that went live in October 2005. The main SAP modules involved in the job are the modules SD, MM and PP, as well as the Variant Configuration part of the Logistics General.

The main tasks are:

- Manager responsible for the definition of a new flow in SAP for the envelopes business in Belgium. This includes the definition and the follow-up of the interfaces between the legacy system and the new system, and the management of the technical team for this subject. The integration aspects with Finance are also part of the job.
- Setting of several flows for the selling of paper needing a conversion manufacturing. This includes the production part, which is managed by the SAP PP module ("Make-to-order" flows).
- The envelopes and conversion flows are using the Variant Configuration sub-module (LO-VC). The setting of the flows includes the customizing of the module.
- Definition and design of the new forms (order confirmation and invoice).
- Intrastat set-up for the Sales part.
- Unit test, user test, acceptance test and user training.
- Data migration from the legacy system.
- Post-implementation support.

April 2004 – October 2004: SD/MM consultant by **Total France** for the Template Europe Belgian Roll-Out. The objective of the Template Europe project is to reorganize the whole IT system of Total Oil Refining, Supply and Marketing sides by implementing SAP R/3 in nine countries, following the merge of the Total, Elf and Petrofina companies.

The main task in this difficult phase of the project has been to ensure that the Belgian gaps versus the basic company template were modelled in the correct way in the system. This has been done by supervising (and performing) the user acceptance test. Other tasks consisted in the follow-up of the developments, or the writing of the functional designs for new user requests.

The go-live has been performed successfully on June 1<sup>st</sup>. Starting from this date, the main accountability has been the post-implementation support of different departments.

Following this phase, Total asked to join the central support department in Paris (more than 100 persons), where the team supports all the countries already live, and also gives assistance for the future French deployments.

The version used is the 4.6c with the IS-Oil Industry Solution. Some knowledge of the TSW module of IS-Oil has been acquired on this project.

March 2002 – March 2004: SD consultant at the **NAMSA** (NATO Maintenance and Supply Agency) for **SAP Luxembourg**. The objective of the project is the implementation of SAP version 4.6c2, for the Logistics department, including the Aerospace and Defence Industry Solution.

The Logistics side of the company consists in Supply, Procurement, Maintenance and Transportation. The Financial department being already on 4.6c, part of the assignment consisted in insuring that the Logistics set-up stayed in line with the Financial one. The other part consisted in improving the current system by improving the system's flows and implementing new functionalities.

This was a full implementation project, consisting in the following different phases:

- Blueprint phase, consisting in the description of the business requirements, and their possible proposed solutions, and of the writing of the blueprint document for the acceptance of the SAP functional implementation;
- Setting of the test system;
- Customizing of the system to cope with Blueprint requirements: this part of the project was quite long, due to the non-standard requirements of the customer, thus needing major developments in all the SD areas. This meant the writing of functional designs, as well as the programming of user-exits and enhancements in ABAP.
- Analysis of the conversion of the SD documents from version 30 to version 46.
- Set-up of the conversion design, tests and validation of the converted document.
- Start-up of the new system.
- Support during the start-up phase.
- Post-implementation support.
- Writing of the documentation.

The set-up of the system included the settings of the enterprise structure, the pricing, the partner determination, the account assignment in relation with the Financial module, the outputs, the text determination, the documents types at levels of sales, deliveries, shipments (transportation) and billing, and all the relevant customizing linked to the SD module.

September 2003 – December 2003: Consultant by **Sabena Technics**, in Zaventem, for the set-up of the Intrastat report (10 days). The main assignment consisted in the customizing of the Foreign Trade part of the Sales and Distribution module in order to cover the specific needs of the airplane transport business.

The job included also the writing of the documentation and the user's manual.

January 2001 – November 2001: SD consultant at **Arch Chemicals**, company based in Antwerp, producing chemicals for the microelectronics industry. The aim of the project is to implement the SAP system in the European countries where Arch has a subsidiary. The first start-up has happened on April 1<sup>st</sup>, for Belgium, France, UK, Ireland, Germany and the Netherlands. The second start-up was on October 1<sup>st</sup> in Italy: the split was necessary because of the specificities of the business in this country.

The main accountabilities are:

- Determine the best system solutions to business requirements
- Build, test and implement the solutions in the production system after acceptance by the business
- Document the solutions
- Write the training material and train the business people
- Support the business people during start-up

Amongst others, the responsibilities for the configuration are the customer master data definition, specific pricing and VAT set-up, the consignment stocks, the Intrastat report, the output definition (including functional and technical designs), the set-up of the transportation module,.....

May-June 2001: Short assignment (10 days) by **AKZO Nobel** Chemicals Holland (division Industrial Coatings Wood in Sassenheim). The objective of this assignment was to review and improve the existing SAP SD and MM configurations versus the business processes. Due to the high number of mistakes done during order entry, the configuration was modified in order to increase the number of checks (incompletion logs, new specific orders for particular processes). A full check of the configuration was then performed: improvements were done in the third party processing and in the VAT set-up. Advises were also given for requesting new ABAP reports in order to improve the control and the management of the business.

July 1999 – December 2000: **Professional Trainees Belux**: company founded in April 1999.

Its purpose is to train young people in the IT area, and to place them by customers as junior consultants.

The role was to supervise and manage the Belux office and its employees, and to develop the business in agreement with the sales department.

From July 1999 till June 2000: Consultant for PT Belux by **Getronics** in Brussels (ex-Wang, ex-Olivetti).

Three projects were achieved:

- Improvement of the helpdesk procedures
- Project manager for the Switzerland SAP roll-out, including customizing of specific Swiss processes in the SD and MM areas and testing of the system
- Team Leader for the SAP upgrade from version 3.1h to 4.6b.

July 1996 – June 1999: Working as Project Team Leader for the company **Andersen Consulting** (now called Accenture) in the Competency group "Process" since July 1996. The main role was to manage teams on information technology projects for the installation of the SAP R/3 program. Specialised in the SD (Sales and Distribution) module, with good knowledge of the MM (Material Management) module. Member of the "Supply Chain Management" Competency Unit.

The different projects followed for Andersen Consulting were:

April 1999 – June 1999:

Design phase of the SAP R/3 4.0b **Ericsson** Time-to-Customer project in London. Responsible for the mapping and the customizing of the business requirements for the Distribution Team, composed of four persons. The objectives of this phase were:

- to find the best solutions fitting with the business requirement, staying as much as possible within the SAP standards, to customize and test them in the system;
- to organise validation meetings in order to present these solutions to the business representatives;
- to propose to the business representatives alternative business solutions or new processes to perform the tasks for the requirements which could not be met via SAP;
- to build-up and perform a complete demonstration to the business representatives in order to obtain a final agreement.

All these tasks had to be performed for all the distribution related aspects, both in the SD and the MM areas, in a very short timeframe (8 weeks) and the final solution was fully agreed on time.

June 1998 – February 1999:

Installation of SAP R/3 on the **EniChem** Emergency 2000 project, located in Nivelles. EniChem is the Italian state chemical company. The main responsibility was to gather the local requirements and provide the functional solution in the Sales and Distribution (SD) area in order to complete the system's prototype, in agreement with the central team. The next step was the system implementation, where testing and training were also a local responsibility. The timeframe was very short (5 months). The start-up has been successfully performed on January 1<sup>st</sup> 1999.

The aim of the project was to replace the actual systems in Belgium with SAP R/3 in order to be ready for the year 2000, and as a second target, to cope with the arrival of the Euro. The project was managed centrally in Milan and involved three countries: Belgium, Germany and Hungary.

February – May 1998:

Installation of SAP R/3 in the "Elixir" project for the international oil company **Shell**. Mainly responsible for the management of the Sales group (8 persons) in collaboration with a business person from Shell. The aim of the project was to implement the SD, MM and FI/CO and the IS-Oil industry solution modules, starting from January 1999. This was a pilot project in Belgium before the global start-up in whole Europe.

February 1997 – February 1998:

Installation of SAP R/3 in the Belgian telecommunication company **BELGACOM** (project SCORE – SAP version R/3-3.1h). The objectives of the project were the re-engineering of the Distribution department procedures and the installation of the SAP system for this department.

Coach of the team "Sales and Distribution" (7 to 9 persons). The tasks included:

- the re-engineering of the distribution processes (Blueprint writing),

- the configuration and the implementation of the modules SD and MM. Involvement in all the stages of the project, including planning, business design, detailed analysis, construction and conversion.
- Responsible for the integration of the SD and MM processes, which focussed on the MRP aspects and the purchasing-to-stock process.
- Responsible of the integrated test with the other SAP Belgacom projects (Project CAT) linked with SCORE.

July 1996 – February 1997:

Project aimed to upgrade the SAP R/3 installation from 2.2 to 3.0 in the agricultural department of the Norwegian state chemical company **Norsk Hydro**. The aim of the project was to install the SAP system in the marketing, production, warehouse, distribution and financial departments.

Leader of the “Marketing” group. The main responsibility was to manage a team of eight persons for the upgrade of the 2.2 to 3.0 version of the SD module. He was also responsible for the integrated test with the MM and FI teams. This pan-European project was concerning three sites in Germany and in The Netherlands.

Other activities within Andersen Consulting:

- He was responsible for the preparation and the presentation of three business proposals for SAP projects.
- He has been training leader in several SAP courses given to AC employees in the Veldhoven AC training center.

March 1989 – June 1996:

Staff of the Anglo-Italian company **EVC International**. This was a joint venture between the companies ICI and EniChem for the production and the sale of PVC plastics.

Two roles were fulfilled during that period:

- Assistant of the Logistics Manager in the co-ordination centre during four years (1989-1993).
- Starting from June 1993, member of the Sales and Distribution group in the implementation project of SAP R/2 in the Management Information Systems department. The main responsibilities involved the development of the RV (Sales and Distribution) and RM (Material Management) modules in a team of six to eight persons, the documentation of the user procedures and the user training.
- After the installation of the system (January 1995), management of the helpdesk, composed of three persons in the “Support and Maintenance” team.

November 1987 – December 1987: Working for **Sobemap**, consulting company delivering IT solutions. Member of a project aimed to build a program for the management of the RTT building in Mons. The language was Assembler 8088.

The contract was interrupted because of military duty (12 months in 1988).

**PROFESSIONAL TRAINING :**

2000	One week of Dutch intensive course at the Berlitz school of Brussels.
1999	SAP version 4.5B delta course SD and MM, and Introduction to version 4.6. – SAP London.
1998	Communication and Leadership – Dale Carnegie, Brussels.
1997	Business Administration School - St.Charles, Chicago, USA.
1996	Project Management Fundamentals School, Version 2 – Veldhoven, Netherlands
1995	SAP SD version 3.1, by SAP Brussels.
1992	Logistics School – Level 1, UK.
1990	Fundamentals of Finance and Accounting for non-financial Managers course, at the Management Centre Europe, Brussels.